

WELCOME TO TROYTOWN FARM

We hope you had a great journey and are delighted we have been able to open up for visitors to St Agnes this year. As you would expect, the safety of our staff and visitors is our priority and so we have made some changes this season to ensure we are COVID secure.

AROUND ST AGNES

The islanders are doing their best to provide a good service for the community and visitors within the COVID guidelines:

St Agnes Boating are running trips between the islands. Timetables can be picked up onboard and are also displayed in our notice board. Face coverings must be worn on board. Boating info can be found on www.stagnesboating.co.uk

St Agnes PO Stores are open. It is a small shop and the social distancing rules apply, so please shop alone to keep queues to a minimum. Face coverings must be worn.

Coastguards Café will be open for food and drinks Monday to Saturday 10.30am to 4pm.

Turks Head Pub will be open for food and drink every day and is offering takeaway food.

St Agnes Watersports Are open for kayak and SUP hire. Please see their website for details: www.stagneswatersports.co.uk

Covean Tea Gardens will be offering takeaway pizza nights weekly (pre-order). The cafe will be closed.

Island producers are still making lovely food and drink on the island, available from St Agnes PO stores, including Little Island Chocolate Co, Westward Farm Gin, L'eggs eggs & Tamarisk Farm veg.

Troytown Farm Shop is open every day. Face coverings must be worn and one person is allowed in the shop at any time.

The Island Hall is currently closed to visitors.

Pot Buoys Gallery will be open from 10:30am daily. Face coverings will be required.

Tennis court – This is open and free to use, although a donation for upkeep is appreciated. Please take care of the equipment and maintain distancing rules.

High Tide Restaurant has now ceased trading.

The public toilets on the quay are open to visitors. Enhanced cleaning routines are in place.



WHAT TO DO IF YOU HAVE SYMPTOMS OF COVID19

The main symptoms of COVID19 are:

- **a high temperature**
- **a new, continuous cough**
- **a loss or change to your sense of smell or taste**

If you have any of the main symptoms of coronavirus, or are instructed to isolate by the Track and Trace system:

1. **Stay in your accommodation (self-isolate)** – do not go out or have visitors. Anyone staying with you must also self-isolate.
2. **Get a test** – get a test to check if you have coronavirus as soon as possible. Anyone you live with, and anyone in your support bubble, should also get a test if they have symptoms. <https://www.nhs.uk/ask-for-a-coronavirus-test>
3. **Call Laura & Sam** and let them know – 01720 422360 / 01720 423713. We will arrange for you to have test kits/supplies delivered to your door. We will be able to explain what happens next.

WHAT WE ARE DOING TO KEEP YOU SAFE

We have created risk assessments and contingency plans for all areas of our business. Here are the key changes we have implemented in our self-catering accommodation:

- Extra cleaning processes introduced during changeovers, including the use of virucidal cleaners and sterilisation of all contact surfaces, linens and equipment - according to industry guidelines for COVID secure accommodation.
- Payments are taken online or via card and do not require a face-to-face transaction.
- A safety screen has been installed in the farm shop.
- A QR code for the NHS track and trace app is displayed in your accommodation. Please scan this if you have the app.

WHAT YOU CAN DO TO HELP US STAY SAFE

Please observe COVID-secure guidelines throughout your stay (even if you are vaccinated). For the safety of staff doing changeovers and laundry, please perform the following tasks on your day of departure:

1. Remove all bedlinen and towels and place in the laundry bag provided.
2. Open windows and doors before vacating.
3. Bag up and remove all rubbish from the accommodation.
4. Remove all leftover food, toiletries etc...

Thank you!