

WELCOME TO TROYTOWN FARM & CAMPSITE

We hope you had a great journey and are delighted we have been able to open up for visitors to St Agnes this year. The safety of our staff and visitors is our priority and so please read and follow these guidelines.

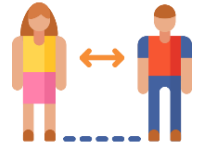
USING THE CAMPSITE FACILITIES THIS SEASON



There is hand sanitiser available outside all entrances, which we ask everyone to use before entering the building.

Please strictly observe the rules on social distancing when using the facilities:

- **One person to use the laundry room at any time.**
- **Only two people may wash up in the washing-up room at any time.**
- **One person in the charging area at a time.**
- **One person in the ladies or gents open/sink area at any time.**
- **One person in the showers open area at any time (excludes cubicles).**



Please **use face coverings** while using the facilities building. **The facilities building is closed to non-residents.**

We will be cleaning the campsite building regularly through the day and each space will be closed temporarily so the staff can work safely. We can't be there to clean 24/7 so **we have supplied antivirus cleaning products and blue paper rolls for you to sanitise any touch points as you use the facilities.**



SHOWERS

If you are waiting to use the shower, please wait outside and observe social distancing rules. Please take all toiletries with you when you leave the showers.

WASHING UP ROOM

Two people at a time can wash up in this room, using the sinks furthest from the door. Washing up bowls are available for campers to fill and take to their camping area to wash up. Waste water can be discarded into the drain outside the washing up room.

HELP YOURSELF SHELF

Sadly, there will be no "Help yourself shelf" this season. Please take your leftover items with you or dispose of them properly in the bins provided. We will put it back up as soon as it is safe to do so.

CHARGING AREA

Items can be charged via USB cable. Please only one person at a time in this area. Please do not touch items in this area that do not belong to you. Please take chargers away when your device is charged.

Charging lockers are available to use. We cannot access these to clean inside when they are in use, so please wipe down your locker before you return your key.

CHILDREN

Children under 10 should be supervised while using the facilities to ensure they can follow the hygiene rules. Please explain the rules carefully to older children.

PRIOR TO YOUR DEPARTURE

For the safety of our cleaning staff, please note the following requests prior to your departure:

1. **Ensure you leave no personal items in communal areas.**
2. **Bag up and remove all rubbish from your tent/pitch and dispose of it at the campsite bins.**
3. **If you are staying in one of our rented bell tents, please ensure you:**
 - **Remove all personal items from your tent.**
 - **Leave the boxes of camping equipment provided outside the tent with the lid on.**
 - **Open windows and vents before vacating if the weather allows.**



WHAT TO DO IF YOU HAVE SYMPTOMS OF COVID19

1. **Stay in your tent (self-isolate)** – do not go out or have visitors. Anyone sharing your tent or in your party must also self-isolate.
2. **Get a test** – get a test to check if you have coronavirus as soon as possible. Anyone you live with, and anyone in your support bubble, should also get a test if they have symptoms. <https://www.nhs.uk/ask-for-a-coronavirus-test>
3. **Call Laura & Sam** and let them know – 01720 422360 / 01720 423713. We will arrange for you to have test kits/supplies delivered to your door. We will be able to explain what happens next.

AROUND ST AGNES

The islanders are doing their best to provide a good service, while keeping the community and visitors safe:

St Agnes Boating are running trips between the islands. Timetables can be picked up onboard and are also displayed in our notice board. Face coverings must be worn on board. Boating info can be found on www.stagnesboating.co.uk

St Agnes PO Stores are open Mon – Sat 9am – 5:30pm & 10am - 1pm on Sundays. Face coverings must be worn. Please shop alone.

Coastguards Café will be open for eating/ drinking. Monday to Saturday 10.30am to 4pm.

Turks Head Pub will be open for food and drink and are offering takeaway food. They have an app for ordering drinks from your table.

St Agnes Watersports will be open for activities. Please see their website for details: www.stagneswatersports.co.uk

Covean Tea Gardens will be offering takeaway pizza nights weekly (pre-order) but the tea garden will be closed.

Island producers are still making lovely food and drink on the island, available from St Agnes PO stores, including Little Island Chocolate Co, Westward Farm Gin, L'eggs eggs & Tamarisk Farm veg. Troytown Farm produce is available from our shop as usual.

The Island Hall is currently closed to visitors.

Pot Buoys Gallery will be open from 10:30am daily. Face coverings will be required.

Tennis court – This is open and free to use, although a donation for upkeep is appreciated. Please take care of the equipment and maintain distancing rules.

The public toilets on the quay are open to visitors. Enhanced cleaning routines are in place.